System Related Activity Casualty Notification Officer (CNO) and Casualty Assistance Officer (CAO) Training Process: For eligible Soldiers to Off-Page Predefined Process Manual Decision Terminator receive training to become a CNO or CAO (Pg. 1 of 1) Activity Note: The numbers on this process map are for reference purposes only and do not denote the sequence of the process State/Casualty Operations Manager (Or Designated Personnel) Go to Request for Go to Input New 1 Identify eligible 5 Record Soldier Orders (RFO) and 2 Casualty Mission Update Duty End Start Line of Accounting Coordinate training into CMM Soldiers (LOA) Authorization certification status Roster Database Process, Process step 9-41 (Complete Map) Receive training Soldier